

2011

WHERE TO CALL

DIRECTORY OF MENTAL HEALTH
& DRUG AND ALCOHOL SERVICES

OFFICE OF BEHAVIORAL HEALTH

Bureau of Adult Mental Health Services

Bureau of Child and Adolescent Mental Health Services

Bureau of Drug and Alcohol Services

24-HOUR CRISIS HOTLINES:

re:solve Crisis Network 1-888-7-YOU-CAN (1-888-796-8226)

BEHAVIORAL HEALTH EMERGENCY SERVICE

(for authorization of involuntary commitments)

Allegheny County Information, Referral and Emergency Services (IRES)

412-350-4456 (or call 911) TTY 412-350-3467



Information in the electronic version of this booklet is current as of April 2011. For the most current phone numbers and addresses please visit the DHS website: www.alleghenycounty.us/dhs/guides.aspx or www.HumanServices.net for a searchable, comprehensive listing of service providers in Allegheny County.

**Allegheny County Department of Human Services
Office of Behavioral Health**

Dan Onorato, Allegheny County Executive
James M. Flynn, Jr., Allegheny County Manager

Marc Cherna, DHS Director
Don Clark, DHS Acting Deputy Director, Office of Behavioral Health

Mary Jo Dickson, Administrator, Bureau of Adult Mental Health Services
**Georgianne Palaoro, Administrator, Bureau of Child and Adolescent
Mental Health Services**
Latika Davis-Jones, Administrator, Bureau of Drug and Alcohol Services

One Smithfield Street
Third Floor
Pittsburgh, PA 15222
Telephone: (412) 350-4456
TTY/TTD: (412) 350-3467
www.alleghenycounty.us/dhs/obh.aspx

The DHS Office of Behavioral Health (OBH) contracts for and monitors approximately 109 community-based agencies, which provide an array of services designed to meet the mental health and substance abuse services needs of County residents. OBH contracts with Community Care Behavioral Health and Allegheny HealthChoices, Inc. for operation and oversight of Medicaid Behavioral Health Managed Care Services.

Produced by the DHS Office of Community Relations

Karen L. Blumen, DHS Deputy Director

September 2011

re:solve Crisis Network**1-888-7-YOU-CAN (1-888-796-8226)****333 N. Braddock Ave.
Pittsburgh, PA 15208**

Round-the-clock telephone, mobile, walk-in, and residential crisis intervention services are available for all Allegheny County residents – children, adolescents, adults and older adults. Insurance coverage is NOT required.

Callers are put in touch with professional mental health and addictions counselors to receive immediate confidential crisis counseling, emergency support, and/or be referred to someone for ongoing help. In addition, a mobile crisis team that can travel to the site of the crisis is available 24 hours a day /7 days a week. Specialized teams are available for child, adolescent and family interventions. Walk-in services and short-term overnight services are also available. In addition, an after-hours drug and alcohol engagement center is available for individuals who experience a crisis involving substance use. Individuals will receive immediate assessment, support, education, and referrals to drug and alcohol services. re:solve is made possible through the partnership of Allegheny County and the Western Psychiatric Institute and Clinic of the University of Pittsburgh Medical Center (UPMC).

Allegheny County Information, Referral and Emergency Services (IRES) at (412) 350-4457 or 911, TTY 412-350-3467

This number answers 24 hours a day /7 days a week and puts callers in touch with Allegheny County staff who can provide information, find someone to provide ongoing help, or help arrange involuntary examination and treatment when needed. All involuntary commitments must go through IRES or the police department.

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ALLIANCE FOR INFANTS AND TODDLERS

www.afit.org

2801 Custer Avenue, Pittsburgh, PA 15227
(412) 885-6000

Population served: Families with children birth to age three years

CHARTIERS COMMUNITY MENTAL HEALTH AND RETARDATION CENTER, INC.

www.chartierscenter.org

437 Railroad Street, Bridgeville, PA 15017
(412) 221-3302

Offices in: Bridgeville, South Hills communities

FAMILY SERVICES OF WESTERN PENNSYLVANIA, INC.

www.fswp.org

3230 William Pitt Way, Pittsburgh, PA 15238
1-888-222-4200

Offices in: Tarentum, New Kensington, Pittsburgh-East Liberty

FAMILYLINKS

www.familylinks.org

250 Shady Avenue, Pittsburgh, PA 15206
(412) 661-1800

2644 Banksville Road, Pittsburgh, PA 15216
(412) 343-7166

Community Support Center
250 Shady Avenue, Pittsburgh PA 15206
(412)924-0385

MERCY BEHAVIORAL HEALTH

www.mercybehavioral.org

Emergency Response
1-877-MERCYBH (1-877-637-2924)

Administrative Office – 1200 Reedsdale Street, Pittsburgh,
PA 15233
(412) 323-4500

MERCY BEHAVIORAL HEALTH continued...

Northside — 412 East Commons, Pittsburgh, PA 15212
(412) 323-4500
1200 Reedsdale Street, Pittsburgh, PA 15233

South Side — 330 S. Ninth Street, Pittsburgh, PA 15203
(412) 488-4040

North Hills – 9983 Perry Highway, Wexford, PA 15090
(724) 935-1555

Center for Hearing and Deaf Services
TTY (412) 281-1375

MILESTONE CENTERS, INC.

www.milestonecentersinc.org

712 South Avenue, Wilkinsburg, PA 15221
(412) 731-9707

Offices in: Wilkinsburg, Monroeville, Penn Hills

MON YOUGH COMMUNITY SERVICES, INC

www.mycs.org

Administration – 500 Walnut Street, 3rd Floor, McKeesport,
PA 15132

Crisis and Intake – 606 Locust Street, McKeesport, PA
15132

(412) 675-8300

Prevention

STAUNTON CLINIC, SEWICKLEY VALLEY HOSPITAL

www.heritagevalley.org/Facilities/StauntonClinic_Locations.aspx

111 Hazel Lane, Suite 300, Sewickley, PA 15143
(412) 749-7330

Offices in: Sewickley, McKees Rocks, Bellevue, Wexford

PLACES TO START FOR MENTAL HEALTH SERVICES

TURTLE CREEK VALLEY MH/MR, INC.

www.tcv.net

723 Braddock Avenue, Braddock, PA 15104
(412) 351-0222 — Requests for services
Offices in: Braddock, Homestead, Turtle Creek, South Side

WESTERN PSYCHIATRIC INSTITUTE AND CLINIC

www.wpic.upmc.com

3811 O'Hara Street, Pittsburgh, PA 15213
(412)624-1000 or toll-free 1-877-624-4100

OTHER MENTAL HEALTH SERVICE PROVIDERS

ACHIEVA (FORMERLY ARC ALLEGHENY)

www.achieva.info

711 Bingham Street, Pittsburgh, PA 15203
(412) 995-5000 or 1-888-272-7229
Population served: Children and adolescents with disabilities
and their families.

ADELPHOI VILLAGE

www.adelphoivillage.org

1119 Village Way, Latrobe, PA 15650
(724) 520-1111
Provides court-ordered services to children

ALLEGHENY CHILDREN'S INITIATIVE

2304 Jane Street, Pittsburgh, PA 15203
(412) 431-8006

ALLEGHENY CORRECTIONAL HEALTH SERVICES

www.achd.net

950 Second Avenue, Pittsburgh, PA 15219
(412) 350-2200
Population served: Incarcerated adults

BETHLEHEM HAVEN (MIRYAM'S)

www.bethlehemhaven.org

Fifth Avenue Commons, 905 Watson Street, Pittsburgh, PA 15219

(412) 391-1348

Population served: Adult women

Emergency services, transitional housing, medical, dental, obstetrics and mental health services

BLIND & VISION REHABILITATION SERVICES OF PITTSBURGH

www.blindvr.org

1800 West Street, Homestead, PA 15120

(412) 368-4400

Population served: Individuals who are blind or visually impaired

CENTER FOR FAMILY EXCELLENCE

www.cffei.org

409 Dinwiddie Street, Pittsburgh, PA 15219-3367

(412) 232-0322 x10

CHILDREN'S INSTITUTE OF PITTSBURGH/PROJECT STAR

www.amazingkids.org

1405 Shady Avenue, Pittsburgh, PA 15217

(412) 420-2400

COMMUNITY HUMAN SERVICES CORPORATION

www.chscorp.org/

374 Lawn Street, Pittsburgh, PA 15213

(412) 621-4706

COMPETITIVE EMPLOYMENT OPPORTUNITIES, INC.

8384 Frankstown Road, Wilkinsburg, PA 15221

(412) 342-0485

DIVERSIFIED CARE MANAGEMENT

Regional Enterprise Tower, 425 6th Avenue, Suite 425,
Pittsburgh, 15219
(412) 261-5577

EASTER SEALS WESTERN PENNSYLVANIA

www.westernpa.easterseals.com

2525 Railroad Street, Pittsburgh, PA 15222
(412) 281-7244

EVERY CHILD, INC.

www.everychildinc.org

6401 Penn Avenue, Suite 300, Pittsburgh, PA 15206
(412) 665-0600
Population served: Birth, foster, and adoptive families and children with special needs from Allegheny County and surrounding counties in southwestern PA

FAMILY RESOURCES

www.familyresourcesofpa.org

141 South Highland Avenue, Pittsburgh, PA 15206
(412) 363-1702

FAMILY SERVICES OF WESTERN PENNSYLVANIA

www.fswp.org

310 Central City Plaza, New Kensington, PA 15068
(724) 335-9883

NOTE: Participants must be referred by their mental health care provider.

Psychiatric, social rehabilitation and Student Assistant Program

FAYETTE RESOURCES

www.fayetteresources.org

Mowry Building, Suite 1, 90 Clairton Blvd., Pleasant Hills, PA 15236

(412) 653-4891

Population served: Individuals with medical, psychological, learning and behavioral challenges

FOCUS ON RENEWAL STO-ROX FAMILY HEALTH CENTER

www.forstorox.org

701 Chartiers Avenue, McKees Rocks, PA 15136
(412) 771-6462

GLADE RUN LUTHERAN SERVICES

www.gladerun.org

Essex House, Suite L 12
5701 Centre Ave.
Pittsburgh, PA, 15206
412-661-1827

Outpatient Counseling - ages 5 and older

(may include individual, family and group therapy)

On-site psychiatric services for evaluation and/or medication management

Wraparound (BHRS) for children up to 21 years of age who have mental health or Autism Spectrum Disorder treatment needs.

GOODWILL OF SOUTHWESTERN PENNSYLVANIA

www.goodwillswpa.org

2600 East Carson Street, Pittsburgh, PA 15203
(412) 481-9005

HOLY FAMILY INSTITUTE

www.hfi-pgh.org

8235 Ohio River Blvd., Pittsburgh, PA 15202
(412) 766-4030

HUMAN SERVICES ADMINISTRATION ORGANIZATION (HSAO)

www.hsao.info/

2801 Custer Avenue, Pittsburgh, PA 15227
(412) 884-4500

JEWISH FAMILY AND CHILDREN'S SERVICES

www.jfcspgh.org

5743 Bartlett Street, Pittsburgh, PA 15217
(412) 422-7200

JEWISH RESIDENTIAL SERVICES, INC.

www.jrspgh.org

4905 Fifth Avenue, Suite 3, Pittsburgh, PA 15213
(412) 325-0039

KEYSTONE COMMUNITY MENTAL HEALTH SERVICES

www.keystonehumanservices.org/kcmhs

759 Crawford Road, Pittsburgh, PA 15237
(724) 719-1405, Toll free 1-888-377-6504

LIGHT OF LIFE MINISTRIES, INC.

www.lightoflife.org

10 E. North Avenue, Pittsburgh, PA 15212
(412) 258-6100

LIFE'SWORK OF WESTERN PA

www.lifesworkwpa.org

1323 Forbes Avenue, Pittsburgh, PA 15219
(412) 471-2600

MANCHESTER YOUTH DEVELOPMENT CENTER, INC.

www.mydc.org/

1214 Liverpool Street, Pittsburgh, PA 15233
(412) 322-0585
Prevention

MERCY BEHAVIORAL HEALTH RENAISSANCE CENTER

910 Penn Avenue, 4th and 6th Floor, Pittsburgh, PA 15222
(412) 261-0875

NOTE: Participants must be referred by their mental health care provider.

Psychiatric and social rehabilitation

MON YOUGH COMMUNITY SERVICES

332 5th Avenue, Suite 214, McKeesport, PA 15132
(412) 675-8871

NOTE: Participants must be referred by their mental health care provider.

Psychiatric, social rehabilitation and prevention

NHS (NORTHWESTERN HUMAN SERVICES)

www.nhsonline.org

10700 Frankstown Road, Pittsburgh, PA 15235
(412) 247-1091
Offices in: Penn Hills, Downtown and McKeesport

PLEA AGENCY (PROGRAMS FOR LIVING, EDUCATION AND ADVOCACY)

www.plea-agency.org

733 South Avenue, Wilksburg, PA 15221
(412) 243-3464

PASSAVANT MEMORIAL HOMES

www.passavant.org

100 Passavant Way, Pittsburgh, PA 15238
(412) 820-1010

PEOPLES OAKLAND

www.peoplesoakland.org

3433 Bates Street, Pittsburgh, PA 15213
(412) 683-7140
Population served: Single, adult men and women

PERSAD CENTER, INC.

www.persadcenter.org

5150 Penn Avenue, Pittsburgh, PA 15224
(412) 441-9786
Population served: Gay, lesbian, bisexual, transgender persons
and individuals with HIV/AIDS

PITTSBURGH PASTORAL INSTITUTE

www.ppi-online.org

6324 Marchland Street, Pittsburgh, PA 15206
(412) 661-1239
Specializing in faith-based individual, couple & family counseling

PRESSLEY RIDGE SCHOOLS

www.pressleyridge.org

530 Marshall Avenue, Pittsburgh, PA 15214
(412) 321-6995

RESIDENTIAL CARE SERVICES, INC.

www.residentialcare.org/

2400 Ardmore Boulevard, Suite 601, Wilkinsburg, PA 15221
(412) 271-2990

RESIDENTIAL RESOURCES, INC.

www.residentialresourcesinc.org/

650 Smithfield Street, Suite 1870, Pittsburgh, PA 15222
(412) 642-9033

RESOURCES FOR HUMAN DEVELOPMENT

www.rhd.org

8230 Remington Drive, Pittsburgh, PA 15237
(724) 449-3230

Population served: Persons with mental illness, mental
retardation and/or substance abuse concerns
Residential programs

SHARP VISIONS, INC.

www.sharpvisions.org/

1425 Forbes Avenue, Pittsburgh, PA 15219
(412) 456-2144

Population served: Youth

Wraparound services, integrated residential, vocational and
therapeutic supports

THREE RIVERS YOUTH

www.threeriversyouth.org

2039 Termon Avenue, Pittsburgh, PA 15212
(412) 766-2215

Population served: Abused, neglected, runaway and homeless youth between the ages of 12 and 21 years, and their families

TRANSITIONAL SERVICES, INC.

www.transitionalservices.org

806 West Street, Homestead, PA 15120
(412) 461-1322

TRAVELER'S AID

www.travelersaidpgh.org

103 Smithfield Street, Pittsburgh, PA 15222
(412) 281-5474

Population served: Individuals and families in need of transportation assistance

WESLEY SPECTRUM SERVICES

www.wesleyspectrum.org

221 Penn Avenue, Wilkinsburg, PA 15221
(412) 342-2300

Population served: Children and families
Developmental, educational, behavioral health and support services

**WESTERN PSYCHIATRIC INSTITUTE AND CLINIC (WPIC OF UPMC)
ADULT EDUCATION AND REHABILITATION PROGRAM**

3501 Forbes Avenue, 6th Floor, Pittsburgh, PA 15213
(412) 246-5854

NOTE: Participants must be referred by their mental health care provider. Psychiatric and social rehabilitation

WORKING ORDER, A PROGRAM OF VOLUNTEERS OF AMERICA

www.workingorder.org

1650 Main Street, Sharpsburg, PA 15215
(412) 782-5344

CHAIN OF HOPE DROP-IN CENTER

611 South Avenue, Wilkinsburg, PA 15221
(412) 247-5018

Hours: M, T, Th, Sat and Sun- 9:00 a.m. to 5:00 pm; Wed and Fri., 11:00 a.m. to 5:00 p.m.

HOWARD LEVIN CLUBHOUSE

www.howardlevinclubhouse.org

2621 Murray Avenue, Pittsburgh, PA 15217
(412) 422-1850

***NOTE:** Participants must be referred by their mental health care provider.

Hours: Mon. through Wed. 8:30 a.m. - 5:00 p.m., Thur. 8:30 a.m. - 4:00 p.m., Fri. 8:30 a.m. - 7:00 p.m.

HUB DROP-IN CENTER (THE)

26th Street and Smallman Street, Pittsburgh, PA 15222
(412) 338-0883

Youth 18 to 21 years old.

Hours: Weekdays, 8:00 a.m. to 4:00 p.m.

LIBERTY PLACE CLUBHOUSE (THE)

www.mercybehavioral.org

955 Liberty Avenue, Pittsburgh, PA 15222
(412) 338-2180

***NOTE:** Participants must be referred by their mental health care provider.

Hours: Weekdays, 9:00 a.m. - 5:00 p.m.

MAVERICK DROP-IN

1005 Fourth Avenue, New Kensington, PA 15068
(724) 334-2386

NEW HORIZONS DROP-IN CENTER

616 Lincoln Avenue, Bellevue, PA 15202
(412) 766-8060

Hours: Weekdays 9:00 a.m. to 5:00 p.m.
Free breakfast and lunch

OLIVE BRANCH DROP-IN CENTER

215 Corbet Street, Tarentum, PA 15084
(724) 224-1600
Hours: Call since schedule changes monthly

TURTLE CREEK DROP-IN CENTER

201 East 18th Avenue, Homestead, PA 15120
(412) 461-3811 x710
Hours: Wednesday through Friday-3:00 p.m. to 6:00 p.m.;
Saturday 10:00 a.m. to 5:00 p.m.

WELLSPRINGS

903 Watson Street, Pittsburgh, PA 15219
(412) 263-2545
Hours: Monday through Thursday, 10:30 a.m. to 6:00 p.m.;
Friday, 10:30 a.m. to 5:00 p.m.

MENTAL HEALTH ADVOCACY & RECOVERY SERVICES

ALLEGHENY COUNTY COALITION FOR RECOVERY (ACCR)

www.CoalitionforRecovery.org

One Smithfield Street, Third Floor, Pittsburgh, PA 15222
(412) 325-0369
Population served: Persons who are interested in promoting
and using recovery principles and practices. Increases
awareness that people can and do recover from mental illness
and substance use disorders and lead productive, successful
lives

ALLEGHENY HEALTHCHOICES, INC. OMBUDSMAN

www.ahci.org/html/consumers.php

1-877-787-2424

AUTISM SOCIETY OF PITTSBURGH

www.autismsocietypgh.org/

AUTISM SOCIETY OF PITTSBURGH continued...

4371 Northern Pike, Monroeville, PA 15146
(412) 856-7223

Population served: Autistic individuals, their parents, families and professionals who work with them. Provides information, referral and advocacy services

CONSUMER ACTION RESPONSE TEAM (CART)

www.namiswpa.org/content/cart/cart.php

938 Penn Avenue, Suite 501, Pittsburgh, PA 15222
(412) 281-7333 or 1-800-300-6026

Records your feedback about any mental health or drug/alcohol services received, and reports your concerns in writing to your provider

DIRECTOR'S ACTION LINE (DAL)

www.alleghenycounty.us/dhs/dal.aspx

Allegheny County Department of Human Services
One Smithfield Street, First Floor, Pittsburgh, PA 15222
1-800-862-6783 or DAL@alleghenycounty.us [email]

DAL Specialists will address concerns and answer questions about services provided by the Allegheny County Department of Human Services

DISABILITY RIGHTS NETWORK OF PA – PITTSBURGH OFFICE

www.drnpa.org

429 Fourth Avenue, Suite 1901, Pittsburgh, PA 15219-1505
(412) 391-5225 [voice] or 1-800-692-7443
(412) 467-8940 [TDD] or 1-877-375-7139 [TTY]
drnpa-pgh@drnpa.org [email]

EDUCATION LAW CENTER – PA

www.elc-pa.org/

429 Fourth Avenue, Suite 702, Pittsburgh, PA 15219
(412) 258-2120

MENTAL HEALTH AMERICA (MHA) OF ALLEGHENY COUNTY

www.mhaac.net/

100 Sheridan Square, 2nd Floor, Pittsburgh, PA 15206

(412) 661-7860 or 1-877-391-3820

Population served: Persons affected by mental illness and/or addictive disease

Provides information, referral and legal services

NATIONAL ALLIANCE ON MENTAL ILLNESS (NAMI) SOUTHWESTERN PA

www.namiswpa.org

105 Baunich Drive, McKnight Plaza, Suite 200, Pittsburgh, PA 15237

(412) 366-3788 or 1-888-264-7972

Education, peer support groups, resources and system advocacy

PEAL CENTER

www.pealcenter.org

1119 Penn Avenue, Suite 400, Pittsburgh, PA 15222

(412) 281-4404 or 1-866-950-1040

Provides up-to-date information on disabilities and the special education process and parents' rights. Parent Advisors are available to assist with problem-solving strategies, by telephone, email, or in person by appointment.

PENNSYLVANIA HEALTH LAW PROJECT

www.phlp.org/Website/newcontacts.asp

650 Smithfield Street, Center City Tower, 23rd Floor, Pittsburgh, PA 15222

(412) 434-5779, 1-800-274-3258, TTY 1-866-236-6310

PEER SUPPORT AND ADVOCACY NETWORK (PSAN)

www.peer-support.org/

938 Penn Avenue, Pittsburgh, PA 15222

(412) 227-0402

ALLEGHENY COUNTY DEPARTMENT OF HUMAN SERVICES OFFICE OF BEHAVIORAL HEALTH

Bureau of Drug and Alcohol Services

One Smithfield Street

Pittsburgh, PA 15222

(412) 350-3328

Hours: Weekdays, 8:30 a.m. - 4:30 p.m.

Services: Information and referral only

Residents of Allegheny County who are uninsured or underinsured

COMMUNITY CARE BEHAVIORAL HEALTH

1-800-553-7499

Population served: Community Care Behavioral Health (Medical Assistance) members

CENTRAL OUTREACH RESOURCE AND REFERRAL CENTER

1860 Centre Avenue, Pittsburgh, PA 15219

(412) 471-9806

Intervention, case management, advocacy

OTHER DRUG AND ALCOHOL SERVICES PROVIDERS

ADDISON BEHAVIORAL CARE, INC.

www.ABCpgh.org

905 West Street, Fourth Floor, Wilkinsburg, PA 15221

(412) 731-2353

Population served: Adults and youth

Prevention, outpatient, student assistance programs

ALLEGHENY CORRECTIONAL HEALTH SERVICES, INC.

www.achd.net

950 Second Avenue, Pittsburgh, PA 15219

(412) 350-2200

Population served: Incarcerated adults

Intervention

ALPHA HOUSE

www.alphahouseinc.org

435 Shady Avenue, Pittsburgh, PA 15206
(412) 363-4220
Outpatient, residential drug-free rehabilitation

CORNELL ABRAXAS GROUP, INC.

www.cornellcompanies.com

Adolescent men — 437 Turrett Street, Pittsburgh, PA 15206
(412) 361-0904
Adolescent women — 306 Penn Avenue, Wilkinsburg, PA
15221
(412) 244-3710
inpatient adolescent residential drug free rehabilitation

COVE FORGE BEHAVIORAL HEALTH/WHITE DEER RUN, INC.

www.treatment-center.com/program-choices/coveforgebehavioral-healthpittsburgh.php

2100 Wharton Street, Birmingham Towers, Suite 120,
Pittsburgh, PA 15203
(412) 431-3363
Outpatient, intensive outpatient

DIVERSIFIED CARE MANAGEMENT

Executive Commons Building, 110 Roessler Road, Suite 200B,
Pittsburgh, PA 15220
(412) 253-1136
Intensive Case Management

EAST END COOPERATIVE MINISTRIES

250 North Highland Avenue, Pittsburgh, PA 15206
(412) 361-5549
Prevention

FAMILYLINKS

www.familylinks.org

Community Support Center
250 Shady Avenue, Pittsburgh PA 15206
(412)924-0385
Outpatient, Intensive Outpatient, Partial Hospitalization

FAMILY SERVICES OF WESTERN PENNSYLVANIA, INC.

www.fswp.org

310 Central City Plaza, New Kensington, PA 15068
(724) 335-9883
Student Assistant Program

321 East Fifth Avenue, Tarentum, PA 15084
(724) 226-0664
Population served: Adolescent and adult
Outpatient, intensive outpatient

FIRST STEP RECOVERY HOMES, INC.

www.firststeprecoveryhomes.com

336 Penny Street, McKeesport, PA 15132
(412) 673-2113
Recovery Housing and support services , counseling and
resource coordination

GATEWAY REHABILITATION CENTER

www.gatewayrehab.org/

East—5816-5818 Forbes Avenue, Pittsburgh, PA 15217
(412) 697-0928
Partial hospitalization, outpatient, intensive outpatient

West—Robinson Plaza 3, 6600 Steubenville Pike, Suite 430,
Pittsburgh, PA 15205
(412) 766-8700—Executive Offices

North—1360 Old Freeport Road, Suite 3B, Pittsburgh, PA
15238
(412) 963-7077
Partial hospitalization, outpatient, intensive outpatient

GREENBRIAR TREATMENT CENTER

www.greenbriar.net

East—1928 1/2 Murray Avenue, Pittsburgh, PA 15217
(412) 421-4311
Partial hospitalization, intensive outpatient

West—4955 Steubenville Pike, Pittsburgh, PA 15205
(412) 788-6292

GREENBRIAR TREATMENT CENTER continued...

Partial hospitalization, intensive outpatient

North—6200 Brooktree Road, Suite 210, Wexford, PA 15090
(724) 934-8435

Partial hospitalization, intensive outpatient

South—101 Towne Square Way, Suite 221, Brentwood PA 15227
(412) 885-7180

Partial Hospitalization, intensive outpatient

HOLY FAMILY INSTITUTE

www.hfi-pgh.org/

211 North Whitfield Street, Ste. 770, Pittsburgh, PA 15206
(412) 361-1083

Adolescent outpatient, HIV/Early Intervention

HOUSE OF THE CROSSROADS

www.houseofthecrossroads.com

2012 Centre Avenue, P.O Box 2548, Pittsburgh, PA 15230
(412) 281-5080

Non-hospital inpatient rehabilitation

2201 Wylie Avenue, Pittsburgh, PA 15219
(412) 281-5265

Outpatient

MANCHESTER YOUTH & DEVELOPMENT CENTER

www.mydc.org/

1214 Liverpool Street, Pittsburgh, PA 15233
(412) 322-0585

Prevention

MAXIMIZING ADOLESCENT POTENTIAL PROGRAMS (MAPS)

www.education.pitt.edu/maps/

University of Pittsburgh, 159 Trees Hall, Pittsburgh, PA 15261
(412) 648-7196

Prevention

MERCY BEHAVIORAL HEALTH

www.mercybehavioral.org/

Administrative Office — 1200 Reedsdale Street, Pittsburgh, PA 15233
(412) 323-4500

Northside — 412 East Commons, Pittsburgh, PA 15212
(412) 323-4500

South Side — 330 S. Ninth Street, Pittsburgh, PA 15203
(412) 488-4040
Outpatient, intensive outpatient, partial hospitalization, adolescent outpatient, student assistance programs

MON YOUGH COMMUNITY SERVICES, INC

www.mycs.org

Administration — 500 Walnut Street, 3rd Floor, McKeesport, PA 15132

Crisis and Intake — 606 Locust Street, McKeesport, PA 15132
(412) 675-8300
(412) 675-8300
Prevention, outpatient, intensive outpatient

NEXT STEP FOUNDATION

www.nextstepfoundation.com

641 Broadway Ave., McKees Rocks, PA 15136
(412) 331-2887, Toll-free: 1-877-508-2800
E-mail, nextstepfoundation@hotmail.com
Transitional living outpatient,

OUTREACH TEEN AND FAMILY SERVICES

www.outreachteen.org

666 Washington Road, Pittsburgh, PA 15228
(412) 561-5405
Population served: youth ages 12 to 21 years and their families
Intake, assessment and referral

PENNSYLVANIA ORGANIZATION FOR WOMEN IN EARLY RECOVERY (POWER)

www.power-recovery.com/

POWER Administrative Office

7501 Penn Avenue, Pittsburgh, PA 15208
(412) 243-7535
E-mail: powerorg@power-recovery.com

POWER CONNECTION

7501 Penn Avenue, Pittsburgh, PA 15208
(412) 243-7535
E-mail: connection@power-recovery.com
Population served: Mothers, pregnant women and women caring for children

POWER HOUSE

7445 Church Street, Pittsburgh, PA 15218
(412) 271-0500 x112
E-mail: powerhouse@power-recovery.com
Residential treatment program

POWER NEWDAY

Hosanna House, 807 Wallace Avenue, Wilkinsburg, PA 15221
(412) 243-8755
E-mail: newday@power-recovery.com
Partial hospitalization

POWER OP/IOP

Hosanna House, 807 Wallace Avenue, Wilkinsburg, PA 15221
(412)243-8755
E-mail: poweriop@power-recovery.com
Outpatient and intensive outpatient

POWER REINTEGRATION

Hosanna House, 807 Wallace Avenue, Wilkinsburg, PA 15221
(412) 243-8707
E-mail: reintegration@power-recovery.com
Referral and mentoring services for incarcerated women

PERSAD

www.persadcenter.org/

5150 Penn Avenue, Pittsburgh, PA 15224
(412) 441-9786
Outpatient, intensive outpatient

PREVENTION POINT PITTSBURGH

www.pppgh.org/

907 West Street, Fifth Floor, Wilkinsburg, PA 15221
(412) 247-3404
Intervention

PROGRAM FOR OFFENDERS

The Manor Building
564 Forbes Suite #930 Pittsburgh, PA 15219
(412) 535 4310 or (412) 535-4343
Inpatient, non-rehabilitation

PYRAMID HEALTH CARE, INC.—BIRMINGHAM TOWERS

www.pyramidhealthcarepa.com/

South—2100 Wharton Street, #321, Pittsburgh, PA 15203
(412) 481-1922
Outpatient, intensive outpatient

North—4447 Gibsonia Road, Gibsonia, PA 15044
(724) 443-3220
Adolescent residential

East—Pyramid Supportive Housing for Men at Lafayette Square
1907 Hanover Street, #10, Swissvale, PA 15218
(412) 271-1828

Pyramid Supportive Housing for Women
1937 Delaware Street, #303, Swissvale, Pa 15218
(412) 371-3100

Pyramid Transitions
501-507 South Avenue, Wilkinsburg, PA 15221
(412) 241-5341
Residential drug-free rehabilitation, detoxification

RENEWAL, INC.

www.renewalinc.com/pages/home.php

601 Grant Street, Floor 5, Pittsburgh, PA 15219
(412) 697-0010
Administrative Office

RENEWAL, INC. continued...

704 Second Avenue, Pittsburgh, PA 15219
(412) 697-0880
Outpatient Services

704 Second Avenue, Pittsburgh, PA 15219
(412) 690-0110
Residential drug-free rehabilitation
Population served: Adults

SALVATION ARMY HARBOR LIGHT CENTER

865 West North Avenue, Pittsburgh, PA 15233
(412) 231-0500
Intensive outpatient, outpatient, residential services, HIV/Early
Intervention

SOJOURNER HOUSE

www.sojournerhousepa.org/

5460 Penn Avenue, Pittsburgh, PA 15206
(412) 441-7783
Residential drug-free rehabilitation for women and their
children

SOJOURNER MOMS II

www.sojournerhousepa.org/moms/momsHome.asp

5460 Penn Avenue, Pittsburgh, PA 15206
(412) 441-7783
Intervention

TADISO, INC.

www.tadiso.org/

1425 Beaver Avenue, Pittsburgh, PA 15233
(412) 322-8415
Methadone treatment, outpatient, partial hospitalization

TURTLE CREEK ALTERNATIVES

www.tcv.net/

East—519 Penn Avenue, Turtle Creek, PA 15145
(412) 824-8510
Outpatient
1705 Maple Avenue, Homestead, PA 15120
(412) 464-1522
Prevention, School Assistance Program (SAP)

South—70 S. 22nd Street, Pittsburgh, PA 15203
(412) 381-2100
Outpatient, intensive outpatient, intervention, HIV/Early Intervention

UNIVERSITY OF PITTSBURGH MEDICAL CENTER (UPMC) ADDICTION MEDICINE SERVICES

www.wpic.upmc.com/addictionsvcs.htm

4117 Liberty Avenue, Pittsburgh, PA 15224
(412) 586-2570
Prevention, student assistance programs

UPMC-Center for Psychiatric and Chemical Dependency Services

3501 Forbes Avenue, Pittsburgh, PA 15213
(412) 246-5935
Outpatient, intensive outpatient, partial hospitalization

UPMC Perinatal Addiction Services

3501 Forbes Avenue, Pittsburgh, PA 15213
(412) 246-5935
Outpatient, intensive outpatient, partial hospitalization

WPIC-Living Sober

1800 West Street, Pittsburgh, PA 15120
(412) 476-4071
Non-hospital inpatient detoxification and residential drug free rehabilitation

UPMC-Narcotics Addiction Treatment Program

6714 Kelly Street, Pittsburgh, PA 15208
(412) 363-7383
Methadone maintenance, HIV/Early Intervention

UPMC MERCY DETOXIFICATION

1400 Locust Street,
Pittsburgh PA 15219
(412) 232-4080

WESLEY SPECTRUM SERVICES

www.wesleyspectrum.org/

221 Penn Avenue, Wilkinsburg, PA 15221
(412) 342-2300
Intervention, outpatient, intensive outpatient

WHITE DEER RUN, INC.

www.whitedeerrun.com

1000 South Market, Suite E, Bloomsburg, PA 17815
1-800-797-6237

YMCA COUNSELING CENTER

www.ymcaofpittsburgh.org/branch.asp?id=16

7140 Bennett Street, Pittsburgh PA 15208
(412) 243-2900
Intervention, outpatient, intensive outpatient, prevention

ADVOCACY AND RECOVERY

ALLEGHENY COUNTY COALITION FOR RECOVERY (ACCR)

www.CoalitionforRecovery.org

One Smithfield Street, Third Floor, Pittsburgh, PA 15222
(412) 325-0369
Population served: Persons who are interested in promoting and using recovery principles and practices.
Increases awareness that people can and do recover from mental illness and substance use disorders and lead productive, successful lives

ALLEGHENY HEALTHCHOICES, INC. OMBUDSMAN

www.ahci.org/html/consumers.php

1-877-787-2424

COALITION FOR LEADERSHIP, EDUCATION AND ADVOCACY FOR RECOVERY (CLEAR)

100 Ross Street, Pittsburgh, PA 15219
(412) 281-3752

CONSUMER ACTION RESPONSE TEAM (CART)

www.namiswpa.org/content/cart/cart.php

938 Penn Avenue, Suite 501, Pittsburgh, PA 15222
(412) 281-7333, or toll free 1-800-300-6026
Records your feedback about any mental health or drug/
alcohol services received, and reports your concerns in writing
to your provider

DIRECTOR'S ACTION LINE (DAL)

www.alleghenycounty.us/dhs/dal.aspx

One Smithfield Street, First Floor, Pittsburgh, PA 15222
Allegheny County Department of Human Services
1-800-862-6783, DAL@alleghenycounty.us [email]

MENTAL HEALTH AMERICA (MHA) OF ALLEGHENY COUNTY

www.mhaac.net/

100 Sheridan Square, 2nd Floor, Pittsburgh, PA 15206
(412) 661-7860 or 1-877-391-3820
Population served: Persons affected by mental illness and/or
addictive diseases
Information, referral and legal services

MESSAGE CARRIERS OF PENNSYLVANIA, INC.

www.messagecarriersofpennsylvania.org

5907 Penn Avenue, Suite 215, Pittsburgh, PA 15206
(412) 361-0142
Drug and alcohol networking Pro-A
1-800-858-6040
Drug and alcohol networking

ALLE-KISKI HOPE CENTER

www.akhopecenter.org/

P.O. Box 67, Tarentum, PA 15084
(724) 224-1100

Population served: Women and women with children

BETHLEHEM HAVEN (MIRYAM'S)

www.bethlehemhaven.org

Fifth Avenue Commons, 905 Watson Street, Pittsburgh, PA
15219

(412) 391-1348

Population served: Single women

Overnight shelter, transitional housing, and permanent
supportive housing, mental health and medical clinic, profes-
sional development classes, drop-in center, and drug
and alcohol services for women through POWER satellite office.
Shelter admission begins at 3:30 p.m.; dinner is at 7:00 p.m.

EAST END COOPERATIVE MINISTRIES

www.eecm.org

250 N. Highland Avenue, Pittsburgh, PA 15206

(412) 361-5549

Population served: Adult men ages 18 and up, prevention

FAMILYLINKS DOWNTOWN OUTREACH SHELTER

www.familylinks.org

1601 Fifth Avenue, Pittsburgh, PA 15219

(412) 471-6160

Population served: Youth under 21 years, prevention

LIGHT OF LIFE MINISTRIES

www.lightoflife.org

10 East North Avenue, Pittsburgh, PA 15212

(412) 258-6100

Population served: Men-only overnight shelter—bed sign-up
4:00p.m. to 4:30 p.m.

Food service: ALL who are hungry—men, women, children —
Breakfast 8:00 a.m. and Dinner 5:00 p.m.

ORR COMPASSIONATE CARE

www.pghpresbytery.org/mission_agencies/miss_files/orrCompassion.htm

6023 Harvard Street, Pittsburgh, PA 15206

(412) 362-3550

Population served: Single men and women ages 18 and up

Provides 24-hour respite

Referral from a community agency required

PLEASANT VALLEY SHELTER/NORTHSIDE COMMON MINISTRIES

www.northsidecommonministries.org/programs.htm

1601 Brighton Road, Pittsburgh, PA 15212

(412) 323-1163—Administration

(412) 321-4272—Shelter

Population served: Single men

PRIMARY CARE/NEW BEGINNINGS

7115 Bennett Street, Pittsburgh, PA 15208

(412) 371-3475

SALVATION ARMY

www.use.salvationarmy.org

700 Bell Avenue, Carnegie, PA 15106

(412) 446-1500

Population served: Single women, women or men with children,
and youth (18 to 21 years)

SALVATION ARMY/ NORTHSIDE CORP.

100 West North Avenue, Pittsburgh, PA 15212

(412) 321-0290

Population served: Single, adult men and women

Day Shelter: Weekdays, 9:00 a.m. - 2:15 p.m.

Breakfast and lunch served: M, W, F

WOMEN'S CENTER AND SHELTER

Pittsburgh, PA 15224

(412) 687-8017

Population served: Victims of domestic violence
with or without children

EMERGENCY SHELTER PROVIDERS

WOMANSPACE EAST, INC.

Pittsburgh, PA 15230
(412) 765-2661
Population served: Single women, women with children
Hours: 24 hours a day / 7 days a week

WOMANSPACE, INC.

www.womansplace.org

McKeesport, PA 15134
(412) 678-4616
Population served: Victims of domestic violence and their children

WOOD STREET COMMONS SHELTER

301 Third Avenue, Pittsburgh, PA 15222
(412) 765-3302
Population served: Single men and women age 18 years and over. Applications accepted M-T-W between 9 a.m. and 10 a.m.

YMCA OF MCKEESPORT

www.ymca.net/maps/profile.aspx?assn=5697

523 Sinclair Street, McKeesport, PA 15132
(412) 664-9168
Population served: Single men, women and youth (18 to 21 years)

PHONE NUMBERS FOR ALLEGHENY COUNTY DHS

Department of Human Services	412-350-5701
	TDD: 412-473-2017
Area Agency on Aging	412-350-5460
Office of Behavioral Health	412-350-4456
Office of Children, Youth & Families	412-350-5701
Office of Community Services	412-350-6611
Office of Intellectual Disability	412-253-1399
Allegheny Link to Aging and Disability Resources	1-866-730-2368
	TTY: 412-350-5205

Persons on Medical Assistance (HealthChoices) or those who are uninsured or under insured who need information on Drug and Alcohol and Mental Health Services should contact:

Community Care Behavioral Health

One Chatham Center
112 Washington Place
Pittsburgh, PA 15219
1-800-553-7499

re:solve Crisis Network — 1-888-7-YOU-CAN (1-888-796-8226): This toll-free number will access around-the-clock telephone crisis counseling, emergency care, and referrals for individuals in crisis situations. When indicated, mobile crisis services can be provided at home, at the crisis site, or at a provider’s office.

Behavioral Health Emergency Services: Allegheny County Information, Referral and Emergency Services (IRES) (412) 350-4457. This number also answers 24 hours a day /7 days a week and puts you in contact with an Allegheny County staff who can provide information, find someone to provide ongoing help, or help you arrange involuntary examination, and treatment when needed.

The Warmline: 1-866-661-WARM (9276)

Provides emotional support.

MENTAL HEALTH SERVICES FOR ADULTS, ADOLESCENTS AND CHILDREN

The Bureaus of Adult Mental Health Services and Child and Adolescent Mental Health Services, through a variety of community-based agencies, provide, contract for and monitor recovery-oriented services designed to meet the mental health needs of children adolescents, youth, adults and older adults in Allegheny County.

Services are designed to respond effectively to immediate needs and, utilizing the strengths of individuals and families, help people with mental illness and children and adolescents with serious emotional disturbance to live successfully in their communities.

Diversion and Stabilization (DAS): Respite/treatment services for those who can be diverted from inpatient care or are stepping down from inpatient care.

Family-Focused Solution Based (FFSB): In-home intervention structured to meet the treatment and support services needs of both parents and child.

Family Based Mental Health (FBMH): Provides intensive in-home interventions designed to prevent out-of-home placement.

Behavioral Health Rehabilitation Services Children/Adolescents (BHRS): Individualized strengths-based mental health services delivered in non-traditional community services, such as: home and school to promote a child's receiving of services in the least restrictive setting possible.

Outpatient Treatment Services: A variety of community-based treatment services including: evaluation and diagnosis, treatment planning, medication management, partial hospitalization and individual, group, family and play therapies.

Partial Hospital Program: Mental health treatment intervention delivered in a clinic or school setting to assist a child in transitioning from inpatient treatment or for prevention of psychiatric hospitalization.

Short-Term Inpatient Services: Provides psychiatric services for people with acute illness, with the goal of stabilizing symptoms so that clients can continue recovery at home and in the community. Individuals whose illness may pose a danger to themselves or others may be mandated for a psychiatric evaluation and, if necessary, treatment.

Extended Acute Care: Intensive psychiatric/behavioral health interventions 24 hours a day /7 days a week for up to 180 days. This service is intended as a step down from an acute hospitalization and to assist an individual with further stabilization so that he or she can return to identified living and treatment arrangements in the community.

Community and Outreach Services: Provides community and school outreach services to assist people in making full use of mental health services. Helps decrease the fear and stigma associated with mental illness and emotional disturbance. These services include outreach to persons who are homeless and may be on the street and without resources.

Community Treatment Team (CTT): A voluntary, primary, direct service which provides comprehensive and intensive outpatient mental health and addictions treatment in addition to rehabilitative and support services to persons with a serious and persistent mental illness and addiction problems. For individuals who are not able to benefit from traditional community mental health and drug and alcohol services. CTT services merge clinical, rehabilitative and support staff expertise within one service delivery team with minimal referral of consumers to other program entities for these interventions.

Psychiatric and Social Rehabilitation Services: Provides vocation, education, self-maintenance and socialization services to adults living with the effects of a moderate to severe mental health diagnosis. Services are geared toward growth and recovery and are offered during the day. **NOTE:** Participants must be referred by their mental health care provider.

Residential Treatment Facility (RTF): Residential treatment setting certified by the state, serving the intensive treatment needs of children and adolescents.

Residential Services: Residential program designed to help adults and children in recovery. Services vary from 24-hour intensive programs to individually tailored housing supports services in a variety of settings: community residential rehabilitation, supported housing, comprehensive mental health personal care home, long-term structured residence.

Service Coordination (formerly known as Case Management): Adults with mental illness and children/adolescents with serious emotional disturbance usually are involved with a number of systems (e.g., education, physical health, insurance, government, juvenile/criminal justice systems, etc.) that must be coordinated to achieve best results. Service coordination helps people access appropriate systems and ensure that the systems are functioning in a coordinated manner.

Justice Related Services (formerly Forensic Services): 412-350-7337. Provides mental health assessment, support and services for persons with mental illness as well as drug and alcohol assessment and services in the county jail. Services include: Pre- and Post-booking Diversion, Justice Related County Support Services, Mental Health Court and Drug Court and Justice Related State Support Program.

Clubhouses: An adult day program that provides an opportunity for growth and recovery to those living with the effects of a moderate to severe mental health diagnosis. Helps participants acquire skills and social development in a community setting using a “work day” model.

NOTE: Participants must be referred by their mental health care provider.

DRUG & ALCOHOL SERVICES FOR ADULTS, ADOLESCENTS AND CHILDREN

The Bureau of Drug and Alcohol Services provides, through a variety of community-based agencies, recovery-oriented services designed to prevent and treat substance abuse and addiction. These services respond effectively to immediate needs and, utilizing the strengths of individuals and families, assist people in treatment and recovery to live successfully in their community.

Non-Emergency Drug and Alcohol Questions: 412-350-3328, TTY/TDD 412-350-3467 Weekdays 8:00 a.m.- 4:00 p.m. (After 4:00 p.m. or weekends, call “After Hours Access to Drug and Alcohol Services, below)

After Hours Access to Drug and Alcohol Services: (Call 1-800-553-7499) Toll-free number is staffed by professional behavioral health counselors who can assist with accessing drug and alcohol services 24 hours/day, 7 days/week. Community Care Behavioral Health is the behavioral health managed care organization for Allegheny County Medical Assistance recipients and can also assist uninsured Allegheny County residents with information about available services and offer referrals to a wide continuum of drug and alcohol treatment services and providers.

An after-hours drug and alcohol engagement center is also available for individuals who experience a crisis involving substance use at re:solve, the Allegheny County crisis network located at 333 N. Braddock Ave., or 1-888-796-8226

The Warmline 1-866-661-WARM (9276) For emotional support.

Prevention Services: Prevention is a proactive process, which helps individuals and systems to deal constructively with potentially difficult life situations, to keep healthy people healthy and to bolster the strength of individuals at risk of becoming substance abusers.

It requires a measurable, risk-based series of collaborative, culturally relevant strategies within the areas of information dissemination, education, alternative activities, problem identification and referral, community-based process and environmental prevention. This process is accomplished through school- and community-based services.

Intervention services: Designed to assist individuals by offering recovery supportive services to help de-intensify crises and improve decision-making and coping-strategy strengths. Services include housing, discussion groups, hotlines, outreach and advocacy.

Detoxification Services: Goals of detoxification services for people with addictions include an evaluation, followed by elimination of the presence of the intoxication substance or the dependency factors, while keeping risk from withdrawal to a minimum. Detoxification services also include efforts to motivate and support people to seek ongoing treatment.

Outpatient Treatment Services: A variety of community-based outpatient treatment services are available including assessment, specialized professional medical consultation, physical examination, psychiatric evaluation, lab tests such as HIV and TB testing, treatment planning, therapy (individual, group and family) and aftercare planning and follow-up. Some programs are specifically designed for certain populations such as women, women with children or adolescents. Persons who temporarily need a high intensity services may benefit from Intensive Outpatient services of five to 10 hours a week.

Partial Hospitalization: Designed for individuals who can benefit from multiple treatment modalities and need more than outpatient services. Partial hospitalization involves a minimum of 10 hours of treatment per week. Hospitals have access to services for vocational assessment, job readiness and placement, GED preparation and testing, literacy and basic education tutoring, legal, medical and dental care, general health education, budgeting, credit restoration, housing assistance, income support, and social activities.

